

PATIENT MISSED APPOINTMENT POLICY

Our patients' adherence to the recommended number of treatments is a vital component of their Plan of Care. Therefore, we have certain rules that need to be followed in order to ensure optimum results from therapy.

We expect our patients to keep all of their appointments and, in rare instances, perform make up visits should they have to cancel.

With the exception of rare emergencies it is expected that all patients will keep their appointments. If you need to re-schedule an appointment we require a 24 hour notice. In such a case, please call our office and arrange for a make-up appointment with our Front Desk Coordinator. The make-up appointment needs to be in the same week, preferably the next day.

In the instance of a cancellation, without 24 hour notice, we reserve the right to charge the patient a \$25.00 fee. In the instance of a no-show you may be charged a \$50.00 fee.

If the patient is repeatedly non-compliant with scheduled visits, we also reserve the right to discontinue care and will inform the referring physician of the discontinued Plan of Care due to non-compliance with the prescribed rehab order.

We appreciate you greatly as our patient and strive to accomplish wonderful results and success for you.

BabinPT Physical Therapy Services, Inc.

I have read and understood this policy.

Signature _____

Date _____